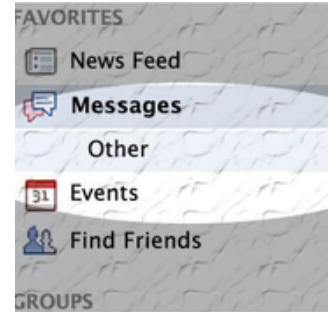


## Practical Help DET #229 iTV notes Facebook, Don't Hide My Messages

**Tip #1: Don't rely on the message indicator on the top bar of your Facebook page for all your messages.**



1. Facebook messages are represented two ways
  - a. A number shows in a square when offline on top of the animated heads.
  - b. A number shows next to your message tab in your newsfeed when online.
  - c. This is where your messages are from Facebook friends.



**Tip #2: Here is how to find messages in the "other" folder that doesn't give you a numerical notification that you usually get when receiving messages in your message folder.**

2. Facebook messages in the "other" folder
  - a. Click on the left side of message tab to see the subtab – "other".
  - b. Click on "other" tab to see hidden messages.
  - c. This is where messages end up from people who send you messages but are not yet your Facebook friends.
  - d. Facebook doesn't notify you when you get messages in the "other" folder
  - e. New messages have light blue background – date when received is on the right

