

#### Practical Help's Digital Minute #001

### **Keep Your Computer Up-to-Date**

## Here is how to help keep your computer healthy and working trouble-free:

#### 1. If you have a Mac:

- a. Check for software updates once a month.
- b. Older Macs should check for App updates on App Store. Newer Macs get both software and app updates on the App Store.



c. Microsoft Office for Mac – run any Office program, click help, check for updates, then install any that show up.

#### 2. If you have a Microsoft Windows PC:

- Make sure you have a good internet security suite Norton Antivirus - <a href="http://us.norton.com/">http://us.norton.com/</a>. (or <a href="http://us.norton.com/">BitDefender Internet</a> Security)
  - a) Make sure your subscription is active and keep it up to date. Also get new versions anytime they're released.
- Make sure you have Microsoft Update installed (not just Windows update). Run it once a month and install updates.
  - a) Turn on automatic updates to get critical updates automatically.

# Internet Security 2012 37G1 Internet Security 2012 38G1 Internet Security 2012 Norton Security 2012 Norton



#### 3. For both Mac and PC:

- a. Check for updates on all installed software, especially for Adobe Reader, Sun Java and Adobe Flash.
- 80% rule Restart your computer anytime it's not working right
   this fixes 80% of all problems. And restart at least weekly.
- c. Practice safe computing (separate tip sheet)







